



## Guest Information House Rules



Dear Guest, Welcome to the Petesmalom Hunting Lodge!

We would like to inform you about the house rules of the building, our services and help you to make your stay with us as pleasant as possible.  
For a peaceful stay and to learn about important local information, please read our Guest Information and House Rules.

Thank you!

### **Basic data**

Accommodation name: Petesmalom Hunting Lodge  
Accommodation address: 7551 Lábod, lot no. 0328  
Type of accommodation service: other accommodation  
Opening hours: All year round  
Year of establishment: 2013  
NTAK registration number: **EG19003955**

Operator: SEFAG Zrt., Lábod Hunting Forestry  
Registered office: 7400 Kaposvár, Bajcsy-Zsilinszky utca 21.  
Tax number: 11227003-2-14  
Statistical code: 11227003-0210-114-14

Postal address: 7500 Nagyatád, Szabadság tér 9.  
Website: [www.somogyiturizmus.hu](http://www.somogyiturizmus.hu), [www.sefag.hu](http://www.sefag.hu)  
E-Mail: [turizmus@sefag.hu](mailto:turizmus@sefag.hu)  
Phone number: +36 82 505 170  
0036 30 653 8306

## **Hotel services and guest information A-Z**

Ground floor accommodation with 1 rooms with 3 beds, a common kitchen and a common space (living room, function room) for dining and relaxation.

The room is equipped with a single bed. The room has a bathroom with shower cabin.

There are two additional single beds available in the living room.

### **Bed linen**

Bed linen and towels are changed weekly for environmental and energy saving reasons!

### **Check-in**

Rooms can be occupied from 02.00 pm on the day of arrival.

We welcome our guests between 02.00 pm and 06.00 pm on the day of arrival. If you arrive later, please call us at +36 82 505 170 and +36 30 653 8306 until 06.00 pm.

If a guest does not have an advance reservation, they can book the room at check-in by instant payment.

We also offer our guests an opportunity for an 'early arrival', which is available for an extra charge. Please fill in the registration form in order for us to comply with our legal data supply obligations in Hungary.

### **Boots cleaner**

Located next to the hunting lodge, a brush on either side can be used to scrub off the toughest dirt.

### **Smoking**

Smoking is prohibited in the building! Smoking is only allowed in the designated area. Guests will be held liable for damages caused to the furnishings due to smoking.

### **Electronic devices**

The electrical network has been designed taking into account the energy consumption of the devices installed/secured by the operator.

The use of electrical appliances brought from home is prohibited at the accommodation, except for the use of electrical appliances for personal hygiene purposes (e.g. electric shavers, toothbrushes, hairdryers and similar), as well as laptops, telephones, video cameras and photo cameras. Otherwise, the guest will be liable to pay compensation for any damage caused by the use of such devices.

### **First aid**

There is a first aid kit in the event room of the hunting lodge, to help you assist quickly with injuries.

### **Lost/found items**

Please inform our staff member working at the accommodation immediately. According to our regulations, all items found are kept for 3 months. Within this time, we can mail them upon request if you pay for the postage. If you have provided your real contact details on the registration form, we can notify you about any items forgotten in the room.

### **Arrival**

The room can be occupied from 02.00 pm on the day of arrival. Please fill in the registration form accurately in order for us to comply with the requirements of Hungarian legislation.

It will reduce the time it takes to check out later if you indicate your billing request at the time of check-in (to what name it should be issued, the way you wish to settle the invoice, etc.). Depending on the occupancy of the guesthouse, we can make the house available to our guests prior to 02.00 pm, at the earliest from 11.00 am.

### **Dining**

The hunting lodge has a well-equipped kitchen and a dining table in the function room, please use this room for meals. We are not able to provide the ingredients for cooking.

Breakfast, half board and full board are also available to our guests.

**Payment methods**

Payment may be made in cash (HUF and EUR) or by advance bank transfer.

**Heating / cooling**

There is a tiled stove in the room and a fireplace in the function room, for which we provide you with wood.

The bathroom, toilet and kitchen are heated electrically.

**Children**

We call parents' attention to the need for increased parental supervision, for the safety of their children! Any damage caused by children must be compensated by the parent!

**Waste**

Household rubbish can be collected in the bins in the kitchen and bathrooms (the bin bag is in the kitchen cupboard).

**Internet**

Free internet access is available throughout the hunting lodge area via WIFI, with the code available from our staff.

**Stationery and notepad**

To be found in the living room.

**Maintenance**

Please notify our colleague if any equipment in the building is not working or needs repair.

**Damages**

During your stay, you are responsible for any damage caused by you on the premises. The operator is entitled to charge you for the repair or replacement costs.

**Rent a Bike**

Due to the limited number of bicycles available, we kindly ask our guests to notify us of their request the day before.

**Pets**

Guests arriving with small "pets" (dog, cat) are kindly requested to inform Reception in advance of the arrival of their pet. For the sake of relaxation of our favourites and our Guests, please bring your animal with the appropriate documentation and devices required for them (such as collar, leash, pet carrier, muzzle) for your stay.

No plates or food are provided by us for pets.

Dogs should only be walked on a leash in the forest.

**Kitchen**

The guesthouse has a well-equipped kitchen suitable for preparing hot meals.

Please note that ingredients are not provided.

The following equipment is available in the kitchen:

- refrigerator
- hot plate
- dinner set, cutlery, glasses and coffee set
- pots, pans and basic cooking utensils
- coffee machine
- toaster
- microwave oven
- dishwashing liquid, paper towels, dishwashing sponges



We kindly ask our guests to wash the used dishes and remove perishable food from the fridge before leaving!

### **Receiving guests**

The guesthouse is available for the number of guests indicated in the order. The accommodation provider has the right to check, without prior notice, whether the accommodation is occupied by the number of guests paid for.

In the guesthouse, guests can receive visitors at the accommodation after prior arrangement with the owner.

The guest is responsible for the behaviour of the visitor, including any damage caused.

### **Escape route**

In case of fire, please leave the building immediately following the designated escape route.

### **Doors or windows**

Keep the room/building doors and windows closed at all times, and when leaving the room, please also close the doors and windows.

### **Medical on-call service**

The telephone number for the unified basic care on-call system is the same for adults and children: 1830. During the call, the ambulance services professional assesses the patient's condition and offers the most appropriate solution for the situation. This may include telephone advice, referral to a healthcare facility, dispatch of an on-call doctor, or, in urgent cases, calling an ambulance. The unified on-call system is available on weekdays between 4 p.m. and 8 a.m., and on weekends and public holidays with 24-hour service.

### **Complaints**

If you have any complaints or comments, please contact our colleague during your stay in order for us to be able to resolve any problems as soon as possible.

### **Parking spaces**

Free parking is provided in our partially monitored car park. When parking, please pay attention to best possible use of parking spaces. Our car park is unguarded, we do not assume any responsibility for any potential damages.

### **Radio**

You can listen to the radio through the television.

### **Cleaning**

The accommodation is cleaned at least once a week, with simultaneous change of bed linen and towels.

(bed linen: 1 duvet, 2 pillows per person, towels: 1 hand towel, 1 large towel per person), always before the arrival of new guests.

Extra cleaning fees are charged if the room furniture, carpets, textiles, curtains cannot be cleaned due to contamination that cannot be removed by standard cleaning.

### **Blanket**

Please contact our colleague for additional blankets.

### **Departure**

We request that you leave your room by 11 am on the day of your departure. Should you wish to continue using the accommodation, an extra charge will apply, subject to availability.

### **Television**

The function room is equipped with a modern LCD TV with pre-programmed TV and radio channels.

### **Towels**



For the comfort of our guests, 1 terry bath towel 100cm x 150cm, 1 terry towel 50cm x 100cm per person and 1 terry bath mat 50cm x 75cm can be found in the room.  
The accommodation is entitled to invoice guests for textiles missing from the room after departure.

**Call-on telephone number**

In the event of an accident or an extraordinary incident, the accommodation provider must be notified immediately by calling the mobile number on page 1.

**Fire safety**

It is prohibited to store flammable or explosive materials in the guest room.

In case of fire, Guests must immediately notify the Fire Department (105) and the Service Provider on one of the following telephone numbers: +3682 505170; +3630 653 8306.

**24-hour on-call service**

Our reception staff at the accommodation is available every day 24/7 by phone.

In the event of an accident or an extraordinary incident, the accommodation provider must be notified immediately by calling one of the phone numbers on page 1.

Anita Milávecz  
Petesmalom Hunting Lodge